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## BIB DATA SHEET

CONFIRMATION NO. 5305

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.
10/606,683	06/26/2003 RULE	705	2614	AUS920020326US1
<b>APPLICANTS</b> Nathan Raymond Hughes, Round Rock, TX; Nishant Srinath Rao, Austin, TX; Michelle Ann Uretsky, Austin, TX;				
** CONTINUING DATA ****				
** FOREIGN APPLICATIONS ****				
<b>** IF REQUIRED, FOREIGN FILING LICENSE GRANTED **</b> 09/17/2003				
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/GERALD GAUTHIER/</u> Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	<b>STATE OR COUNTRY</b> TX	<b>SHEETS DRAWINGS</b> 1	<b>TOTAL CLAIMS</b> 15
<b>INDEPENDENT CLAIMS</b> 3				
<b>ADDRESS</b> Andrea Pair Bryant 5202 Vista West Cove Austin, TX 78731-1163 UNITED STATES				
<b>TITLE</b> Method for personalizing computerized customer service				
<b>FILING FEE RECEIVED</b> 750	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	